

Patient Rights and Responsibilities

Patients have a fundamental right to medical care that safeguards their personal dignity and respects their cultural, psychosocial and spiritual values.

Rights

- To be treated with dignity and respect.
- To know the names and professional status of people serving you.
- To personal and informational privacy.
- To personal safety and to receive care in a safe setting.
- To receive accurate information about your health-related concerns in terms that you can understand.
- To receive appropriate assessment and management of pain.
- To know the effectiveness, possible side effects and problems of all forms of treatment.
- To participate in choosing a form of treatment and participated in the development of your plan of care.
- To receive education and counseling.
- To consent to, or refuse treatment, to the extent permitted by law after having received clear, concise information from your provider.
- To select and/or change your health care provider.
- To review your medical records with a clinician.
- To information about services and any related costs.
- Right to ask about costs of services before accepting the services.
- Right to evaluate care received at .

Responsibilities

- To seek medical attention promptly.
- To be honest about your medical history by providing, to the best of your knowledge, an accurate and complete description of your present condition and past medical history, including past illnesses, medications, and hospitalizations.
- To ask about anything you do not understand relating to your treatment.
- To follow health advice and medical instructions.
- To report any significant changes in symptoms or failure to improve.
- To treat all members of the health care team with respect, consideration, and dignity.
- To respect policies.
- To keep scheduled appointments or to cancel in advance.
- To seek non-emergency care during regular business hours.
- To provide useful feedback about services and policies.
- To make arrangements for promptly meeting your financial commitment to , which has supplied resources to meet your health care needs.